

Celebrating Community

2025 Donor Impact Report



Carnegie Library of Pittsburgh
Donor Impact Report
2025

Your Generosity Changes Lives

Reflections and Gratitude from our President & Director

Dear Neighbors,

Everything you'll see in these pages begins with your generosity.

This report is, above all, a celebration of what happens when a community believes in the power of libraries and the people who make that work possible. In addition to data from the past year, you'll also meet two individuals whose lives were changed through access to books, trusted library professionals, and opportunities for learning and growth. Their stories are very different, but they share one thing in common: They were made possible by you.

Every day at Carnegie Library of Pittsburgh, we see your investment in action. Because of your support, children discover the joy of reading, students pursue their goals with confidence, job seekers explore new opportunities, families learn together, and neighbors find connection, support, and belonging in our spaces.

The statistics and stories in this report are powerful, but they represent only a small glimpse of the impact you make possible across our city every day. For more than 130 years, Carnegie Library of Pittsburgh has evolved to meet the changing needs of our community. That work continues because of donors like you. Your commitment to the Library does more than sustain programs, collections, and services—it helps build a strong and sustainable future for our community, ensuring that future readers, learners, and neighbors have access to resources and welcoming spaces.

Because of you, someone has access to digital resources that provide comfort and connection during a challenging time. Because of you, a learner can receive personalized guidance that helps them take the next step toward a brighter future. Because of you, the Library is there when people need it the most.

This report is, above all, a thank-you.

Carnegie Library of Pittsburgh's impact cannot always be measured by what is borrowed or attended. Sometimes it is found in a child proudly finishing a book, a job seeker gaining confidence, a family discovering a new tradition, a new skill learned, or a future reimagined. Those moments happen every day because you choose to invest in this community and in the people who call it home.

Thank you for believing in the mission of Carnegie Library of Pittsburgh. Thank you for your partnership, your generosity, and your belief that everyone deserves access to knowledge, opportunity, and lifelong learning.

Most of all, thank you for making all of this possible. Every number and story in this report, every moment of discovery, and every life touched by the Library begins with the support of people like you.

With gratitude,



Andrew Medlar
President & Director
Carnegie Library of Pittsburgh


THE ROM-COMMERS
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Access When it Matters Most

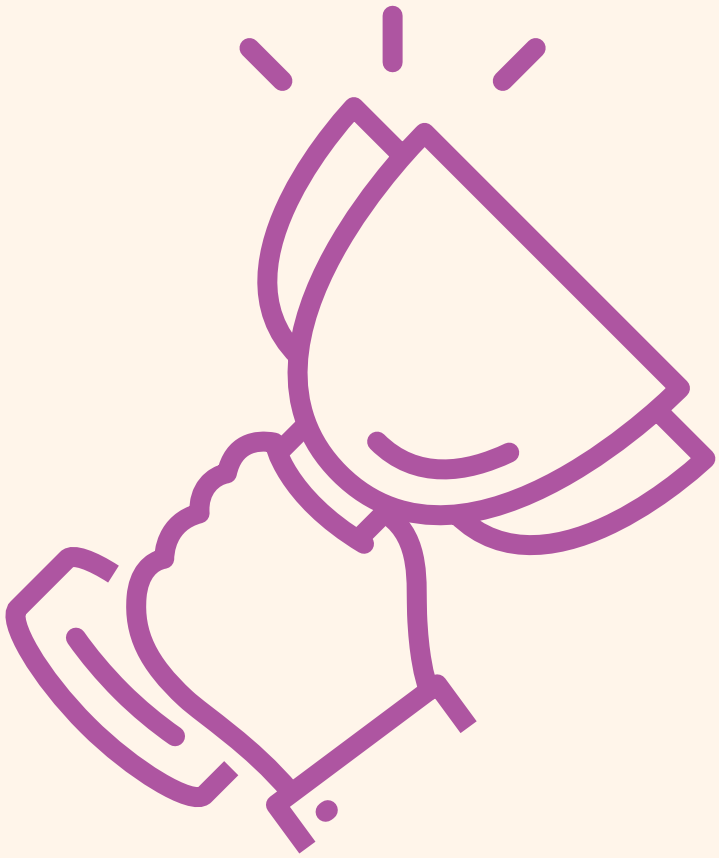
After her son was born in 2021, Brittany Mihalko Bozak turned to reading to help manage postpartum anxiety. Like many new parents, finding time to visit the Library wasn't always possible. Then she discovered Libby, one of Carnegie Library of Pittsburgh's free eResources, and suddenly the Library fit easily into her life.

With Libby, Brittany could borrow eBooks and audiobooks anytime, delivered straight to her phone or Kindle. Romance novels, fantasy and more helped her unwind and reclaim moments of calm during busy days and long nights. The convenience saved her time and money.

Although eResources are free to patrons, they are increasingly costly for libraries to provide. Thanks to donor support, Carnegie Library of Pittsburgh helps fund a shared digital collection used by libraries across Allegheny County.

Over the course of a year, Brittany realized she had saved more than $1,000 by borrowing instead of buying books. During the Library's September Love Your Library campaign, she decided to give back, donating what she could to help sustain the resource that had brought her comfort and connection.

Because of donors like you, people like Brittany can access books, learning tools and support whenever and wherever they need them.



LAMP, Library of the Year

CLP's Library of Accessible Media for Pennsylvanians (LAMP) was named as the 2025 Network Library of the Year by the Library of Congress' National Library Service for the Blind and Print Disabled (NLS).

LAMP serves more than 15,600 Pennsylvania residents who have print disabilities that prevent them from accessing standard books. Patrons include those with low vision, blindness, dyslexia and physical disabilities that make holding a book or turning the pages difficult.

From book production for the Library of Congress to programming like Open Technology Sessions, Tactile Tuesdays and Accessible Movie Afternoons to the annual Somatosensory Sculpture Show, every initiative at LAMP reflects our commitment that libraries are for everyone. Engaged patrons, volunteers and donors like you help make this Library the best in the country!


LIBRARY



2025 by the Numbers

PEOPLE

REGISTERED CARDHOLDERS

2025
247,113
▲ **5%** year-over-year

WEBSITE VISITORS

2025
1,364,215
▲ **13%** year-over-year

VIRTUAL REFERENCE

2025
27,649
▲ **6%** year-over-year

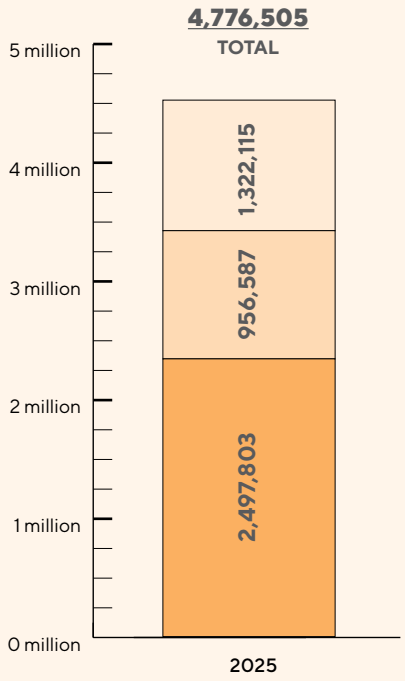
COLLECTIONS

▲ **2%** change from 2024 to 2025

eCirculation
Includes Overdrive, Hoopla, and Flipster
● **0%** year-over-year

LAMP (Library of Accessible Media for Pennsylvanians) National Library Service (NLS) Circulation
● **0%** year-over-year

Physical Circulation
▲ **2%** year-over-year



PROGRAMS

PROGRAMS

(includes Inreach programs)
2025
5,958
▲ **18%** year-over-year

PROGRAM ATTENDANCE

(includes Inreach programs)
2025
82,713
▲ **29%** year-over-year

OUTREACH ATTENDANCE

2025
21,343
▲ **30%** year-over-year

"I told you after attending your career workshops last summer that I would let you know how things turned out and ***I finally have a job offer!****...I wanted to let you know how much I appreciated your help...****I couldn't have done it without you.****"*

– Excerpt from customer note to CLP - Squirrel Hill

SPACES

VISITS
2025
1,723,573
▲ **2%** year-over-year

WIFI SESSIONS
2025
1,067,941
▲ **12%** year-over-year

WIFI MINUTES
2025
30,489,464
▼ **-32%** year-over-year

PC SESSIONS
2025
348,503
▲ **8%** year-over-year

PC MINUTES
2025
17,361,681
▲ **13%** year-over-year

MEETING ROOM USE
2025
15,782
▲ **23%** year-over-year



Literacy Takes Flight

Literacy is a critical issue in our community and Carnegie Library of Pittsburgh took an active role in advancing children's literacy outcomes with our 2025 Literacy Takes Flight initiative. This initiative brought families, educators, librarians and community partners together around practical, meaningful ways to support young readers all year long.

Key events included:

The **PGH Book Fest** (formerly known as the Greater Pittsburgh Festival of Books) brought readers of all ages to CLP – Main. This joyful, community-centered event celebrated our region's strong commitment to literacy, storytelling and the written word. The free festival featured more than 100 writers and something for readers of every age and interest. In 2025, we more than doubled attendance from previous years and set the stage for future growth and expansion.



Summer Reading inspires young readers and their caregivers to practice critical literacy skills outside of the classroom. In 2025, children left their classrooms ready to read thanks to extensive school and childcare outreach. Families visited their neighborhood libraries for programming centered around our theme "Flights of Imagination" and book giveaways. This year, Pittsburgh readers logged 145,774 books read between June 1 and August 10—that's 116% more books read last year than in 2024. More than a quarter of those books were logged by Pittsburgh Public Schools' scholars.



Aligned with our strategic plan objective, convening the region around the future of reading, Carnegie Library of Pittsburgh organized the city's first **Children's Literacy Summit**, a culmination of our year-long work and collaboration with many incredible literacy organizations serving the Greater Pittsburgh region.



At the Summit we shared four simple actions anyone can take to support a child's reading journey:

- Get a library card
- Have books at home
- Be a reading role model
- Read together every day





A New Path Forward

At 49, John Bower, an Iraq War combat veteran, was facing another major turning point. Still recovering from a serious injury that required him to relearn to walk, John found himself asking a difficult question: What comes next? Unsure of his options and without a college degree, he walked into CLP – Main simply to see what resources were available.

That visit changed everything. At the Library's Job & Career Education Center (JCEC), John met Job and Career Specialist Librarian Matt Chabak, who helped him explore education and career possibilities he hadn't known were within reach. With one-on-one guidance and support navigating veteran benefits, John discovered a path forward—enrolling at Pennsylvania Western University to pursue a bachelor's degree in environmental law with a focus on sustainability.

Today, John is back in school and working toward a future that reflects his values and long-standing passion for protecting the planet. He credits the Library—and the people who support it—with helping him take the first step when starting over felt overwhelming.

Thanks to your generosity, the Library continues to be a place where people of all ages and backgrounds can find guidance, opportunity and a way forward.

Carnegie Library of Pittsburgh is grateful to the following donors who gave financial support in 2025, or made a gift in a prior year that continues to provide revenue for CLP.

2025 GIFTS FROM ESTATES

A gift made through one's estate is deeply impactful. Thank you to these generous donors whose realized gifts are sustaining and elevating the services of Carnegie Library of Pittsburgh.

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Estate of Audrey R. Myers

Estate of Suzanne Silliman

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To foster literacy, enable exploration, and create connections with all our neighbors.

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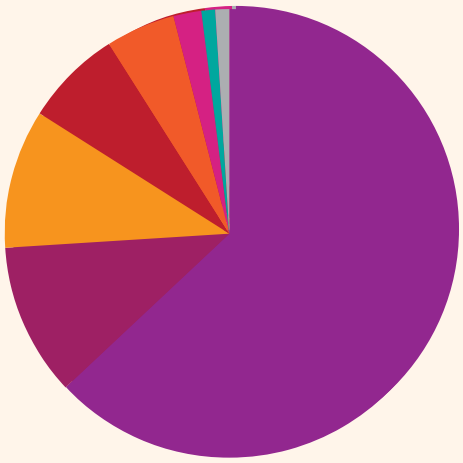
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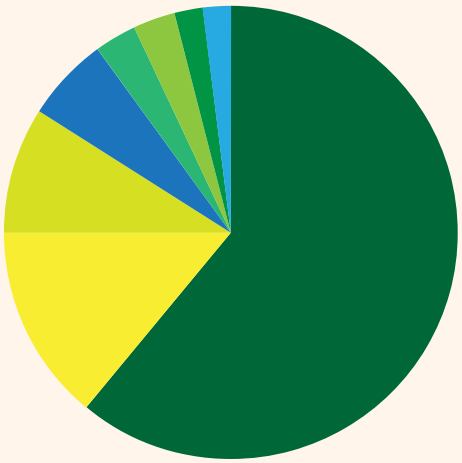



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Financial Summary



2025	OPERATING REVENUES	
63.2%	Regional Asset District	$ 26,757,091
10.9%	City Library Tax	4,599,598
10.5%	Commonwealth of Pennsylvania	4,445,556
6.9%	Fundraising (Annual)	2,930,873
5.4%	Earned Income	2,276,598
1.7%	Table Games	730,852
1.2%	Fund Balance	489,372
0.2%	City of Pittsburgh	75,000
	TOTAL REVENUES	**$ 42,304,940**



2025	OPERATING EXPENSES	
60.93%	Salaries and Benefits	$ 25,778,036
13.52%	Library Materials	5,720,129
8.90%	Facility Related	3,764,830
5.67%	Supplies & Professional Services	2,398,355
3.42%	Fundraising & Communication	1,448,344
2.83%	Utilities	1,195,404
2.37%	IT & Electronic Services	1,001,942
2.36%	Debt Service	997,900
	TOTAL EXPENSES	**$ 42,304,940**

2025 Fundraising Revenues by Source & Purpose

	Unrestricted Operating (Operating Budget)	Restricted Operating	Capital	Endowment	Library of Accessible Media for Pennsylvanians	Grand Totals
Individuals	$ 848,894	$ 38,600	$ –	$ 164,507	$ 42,170	$ 1,094,171
Bequests	40,000	729,287	–	–	–	769,287
Corporations	698,794	177,424	–	12,500	–	888,718
Foundations	1,085,557	677,396	6,000	64,000	32,750	1,865,703
Groups and Organizations	257,628	18,780	1,050,000	–	1,800	1,328,208
Trusts	–	18,576	–	–	–	18,576
	$ 2,930,873	$ 1,660,063	$ 1,056,000	$ 241,007	$ 76,720	5,964,663
Competitive Government Grants	$ 204,772	–	–	–	–	$ 204,772

This report reflects private philanthropic revenues received in 2025, as well as revenue from competitive government grant programs to support essential services that the Library provides.

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Under the terms of a public trust agreement established in 1895, the Library may have 30 to 38 Trustees at any given time, divided into three class designations: Life Trustees, Term Trustees and Public Trustees. Trustees serve without compensation. The listing below reflects CLP Trustees serving on the Board as of December 31, 2025.

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RAD works here.

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