

# books and...



2014 Annual Report



books and...

preparing every child to learn  
supporting business innovation  
connecting a community of neighbors

**YOUR Library**  
**STRONGER with YOU.**

Dear Friends,

The value a public library brings to its community is immeasurable. It's a place where learning begins, imagination is encouraged and memories are created.

Thanks to you, Carnegie Library of Pittsburgh is investing in neighborhoods; helping our region's children to learn and grow both in and out of the classroom; building a community of readers; inspiring and supporting job seekers, entrepreneurs and start-ups and encouraging social dialogue.

**All of this is possible because people like you believe in and generously support Carnegie Library of Pittsburgh.**

The following report is just a small snapshot of the many ways your support profoundly impacts our community and improves the lives of the people we serve.

Thank you for your commitment to literacy and learning.

This is your Library. We are stronger with you.



Lou Testoni  
Board Chair



Mary Frances Cooper  
President & Director



**Through your generosity** area students are becoming critical thinkers, engaging their curiosity and discovering the fun of learning – in and out – of the classroom.

# Preparing every child to learn

• • • • • “It was a dream when we moved across the street from the Library. We come here six days a week. We love to play on the computers, use the tablets and check out books.”

– *Theresa Brooks, mother of two  
CLP – Sheraden*

In 2014, the Library reached more than 170,000 children through more than 7,700 programs offered in libraries and through outreach to early childhood centers, Head Starts, elementary schools and afterschool programs. Attendance at teen outreach programs grew by 70% in 2014, as library staff visited schools, afterschool programs and community events to connect underserved populations with library resources.

Carnegie Library of Pittsburgh is a key community partner in education. Children and teens go to school ready to learn and succeed thanks to literacy programs, homework help and active learning experiences. Library staff bring expertise to partnerships and collaborations with preschools, schools and community learning initiatives, providing tools for children to learn independently and for families and caregivers to understand their roles in long-term education success. ■

**More than  
170,000  
children  
were reached  
through more  
than 7,700  
programs**





**Your financial support** helps the Library connect job seekers, entrepreneurs and start-ups with the skills and resources they need.

# Supporting business innovation

• • • • • “The Carnegie business library in downtown Pittsburgh really helped me start my business and complete my master’s degree. It just makes entrepreneurs’ lives easier.”

– *Sherry Perkins, entrepreneur*  
*CLP – Downtown & Business*

CLP job resources change and respond quickly to job seeker and employer needs. The Library’s more than 275 workforce-related programs include computer literacy classes in numerous common and specialized software programs, personal résumé and interview coaching and entrepreneurial skill development.

Carnegie Library of Pittsburgh is often the first stop for people seeking a job, exploring a new career or creating a new business. From skill development to career path exploration to innovation and job creation, the Library is responsive to emerging workforce, business and entrepreneurial needs. Programs and services are designed to prepare adults and teens for workforce success in the 21st century. The Library helps to map out career paths and connect people to employers. And by supporting innovation and learning, the Library is playing a key role in regional employment and business success. ■

More  
than 275  
workforce-  
related  
programs  
are offered  
at the Library





**With your generous contributions,** the Library is able to support individual achievement and strengthen the power of community.



# Connecting a community of neighbors

• • • • • “The Library gave me something to do. In Let’s Speak English class I made a lot of new friends and I connected to the community. It enriched my life in Pittsburgh.”

– *Aoi Tobioka, visiting resident from Japan*  
*CLP – Main*

The Library’s nine Let’s Speak English programs throughout the city give lingual minorities the opportunity to practice speaking English while connecting them with important Library and community resources. People can receive this help without restrictions, fees or waiting lists.

Each year, more than 2.9 million people visit Carnegie Library of Pittsburgh’s 19 locations, where they can learn, grow and transform their lives. The Library is investing in neighborhood buildings that are fully accessible to all, meet 21st century technology standards and offer flexible and welcoming spaces. Neighbors connect and engage with one another through Library programs and partnerships that encourage civic discourse and social interaction. Vibrant collections reflect unique neighborhoods, preserve heritage and build a community of readers. Library programs and services also extend beyond library walls and address the specific needs of special populations so that all people, regardless of their circumstances, can experience the benefits of the public library. ■

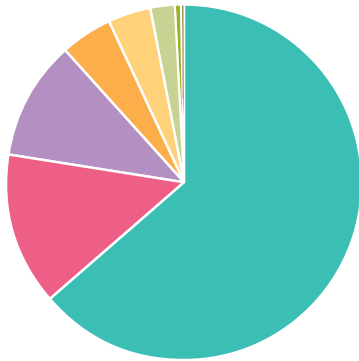
More than  
2.9 million  
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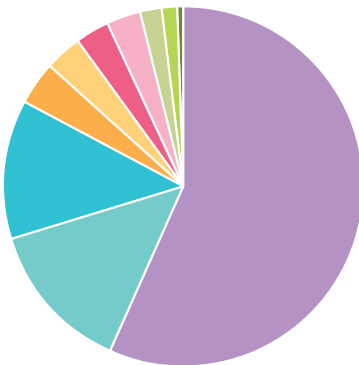
## 2014 Operating Budget Information

### 2014 Operating Revenues (Actual)



<b>63.8%</b>	Regional Asset District	\$19,521,800
<b>13.9%</b>	City Library Tax	\$4,239,732
<b>10.8%</b>	Commonwealth of Pennsylvania	\$3,295,890
<b>4.6%</b>	Fundraising (annual)	\$1,409,215
<b>3.9%</b>	Earned Income	\$1,180,840
<b>2.2%</b>	Table Games	\$684,075
<b>0.7%</b>	Other Government	\$223,726
<b>0.1%</b>	City of Pittsburgh	\$40,000
<b>Total Revenues</b>		<b>\$30,595,278</b>

### 2014 Operating Expenses (Actual)



<b>56.9%</b>	Salaries and Benefits	\$17,411,726
<b>13.6%</b>	Library Collections	\$4,175,341
<b>12.4%</b>	Facility-Related	\$3,803,134
<b>3.8%</b>	IT & Electronic Services	\$1,168,353
<b>3.3%</b>	Debt Service	\$997,375
<b>3.2%</b>	Utilities	\$969,158
<b>3.1%</b>	Programs and Other Supplies, Professional Services	\$935,320
<b>1.9%</b>	Fundraising and Communication	\$568,548
<b>1.3%</b>	Addition to Fund Balance	\$401,400
<b>0.5%</b>	Continuing Education and Mileage	\$164,923
<b>Total Expenses</b>		<b>\$30,595,278</b>

## 2014 Fundraising Revenues by Source and Purpose

*This chart represents contributions resulting from 2014 fundraising activities. Not all contributions are available for use in the year in which they are raised.*

	Unrestricted Operating (Operating Budget)	Restricted Operating	Capital	Endowment	Library for the Blind & Physically Handicapped	Restricted Other	Grand Totals	Number of Donors	Number of Gifts
Individuals	\$439,063	\$13,988	\$987	\$116,302	\$19,481	—	\$589,821	5,124	9,339
Bequests	30,500	55,000	—	24,663	—	—	110,163	4	4
Corporations	180,807	690	—	37,860	300	—	219,657	153	254
Foundations	365,226	296,306	5,000	141,490	38,250	—	846,272	105	147
Groups and Organizations	393,619	99,706	—	12,375	5,616	200,000	711,316	98	222
Trusts	—	69,534	—	—	—	—	69,534	3	6
	<b>\$1,409,215</b>	<b>\$535,224</b>	<b>\$5,987</b>	<b>\$332,690</b>	<b>\$63,647</b>	<b>\$200,000</b>	<b>\$2,546,763</b>	<b>5,487</b>	<b>9,972</b>

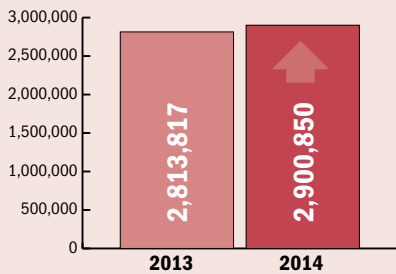
For additional financial information, email [donors@carnegielibrary.org](mailto:donors@carnegielibrary.org) or call 412.622.6276.



# Carnegie Library of Pittsburgh 2014 Statistics at a Glance

## Visits

### 2013 - 2014 In Person Visits



**In person visits increased by 3%**

## Website

	2013	2014
Sessions	3,576,766	3,544,574
Mobile Visits	523,805	698,195
Users	1,908,327	1,984,925
% New Sessions	51.53%	54.20%



**20%**  
of website sessions  
originated from mobile devices

## Circulation

CIRCULATION	2013	2014
Location totals	2,831,186	2,773,081
Library for the Blind	944,356	835,501
eCirculation	186,278	294,001
Total Circulation	3,961,820	3,902,583

**eResources increased by 58%**

## Technology Usage

### MINUTES OF USE

	2013	2014
Public Computer Use	25,436,906	25,756,423
WiFi Usage	21,856,988	26,029,155

**Total WiFi usage increased by 19%**

## Teen Programs and Outreach

	2013	2014
<b>IN-LIBRARY</b>		
Programs	3,062	3,080
Attendance	25,860	23,596
<b>OUTREACH</b>		
Visits	1,006	929
Attendance	28,252	48,152

**Attendance at teen outreach programs grew by 70%**

## Other Statistics

4,883,225	Items in collection
4,191,136	Items shipped
157,800	Outreach programming attendance
129,778	Individuals attending community meetings in Library spaces
125,421	In-library programming attendance
9,738	Library programs (in-house)
5,454	Outreach visits
1,619	Community groups using Library spaces

*These statistics represent all city-based libraries that constitute Carnegie Library of Pittsburgh, including the Library for the Blind and Physically Handicapped.*



# Thank YOU

for supporting Carnegie  
Library of Pittsburgh

**In 2014, almost 5,500 individuals, corporations, foundations and organizations made gifts to support literacy and learning for all. We are grateful that YOU chose to make literacy and learning a cause you support.**

With YOUR support, we are able to do more to serve our community — making our region a stronger, more vibrant place to live, work and play.

## 2014 CORPORATIONS, FOUNDATIONS, GROUPS AND ORGANIZATIONS

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3 Rivers Combined Federal Campaign  
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**Your contribution  
 helps children foster  
 a love of learning.**

**Because of you...**

Carnegie Library of Pittsburgh  
 is able to purchase children's  
 books and present quality  
 educational programming that  
 develops crucial early literacy skills  
 and inspires curiosity.

**Thank YOU** for choosing  
 to support literacy and learning.

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*The organizational listing includes contributions of \$250 and up.  
 Contributions at all levels are sincerely appreciated.*

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or omission, please accept our sincere  
apologies and contact us at [donors@  
carnegielibrary.org](mailto:donors@carnegielibrary.org) or 412.622.6276.*

## Because of you...

every member of our community  
can surround themselves with books.

## Books and...

exploring different worlds;  
solving a problem;  
learning something new;  
reading for enjoyment;  
discussing and sharing.

## Thank YOU

for making the magic  
of reading possible.





## 2014 INDIVIDUAL DONORS

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\$50,000+

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That's the equivalent of  
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\*Calculated based on PA value of volunteer time from [independentsector.org](http://independentsector.org)

*Volunteers do not have more time — they just have more heart.*  
 — Author Unknown

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KIDS (Kids' Initiative for Dynamic Success) Fund

Established in recognition of our long-time Library board member, the Frank J. Lucchino KIDS (Kids' Initiative for Dynamic Success) Fund supports innovative ideas and pilot projects that help prepare Pittsburgh's youngest children for school and life success.

A celebration recognizing Judge Lucchino's passion for learning, his belief that education is the best antidote to the cycle of poverty and his transformative leadership on behalf of library services in Allegheny County was held on May 2.

Thanks to generous friends and family, the event raised more than \$264,000 for the endowed fund.



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